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University Behavioral Health of Denton and NorthPointe

Referral Source Opinion Survey

UBH Leadership staff requests referral source input on quality programming and communication issues.

Name:	Organization:
	Title:
Phone Number:	Date:
Program: <input type="checkbox"/> Inpatient program <input type="checkbox"/> Outpatient program <input type="checkbox"/> I am involved with both the Inpatient & Outpatient programs	Representative:

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable or Not Answered
1. When calling UBH / NorthPointe, I received prompt service.					
2. The initial admissions process was coordinated well.					
3. The person(s) I referred received excellent care and treatment.					
4. The program provides a positive, safe, and therapeutic environment.					
5. The condition of the person(s) I referred improved as a result of treatment.					
6. The individuals I encountered were polite and courteous.					
7. I was provided with adequate information about the program.					
8. I was provided with adequate information about the patient(s) and their progress, as appropriate to the situation.					
9. I plan to refer other persons needing treatment to UBH / NorthPointe.					
10. I received information at the time of discharge.					

Please comment on issues at UBH and NorthPointe:

Please contact me about a UBH representative conducting an in-service presentation or CEU event at our location.